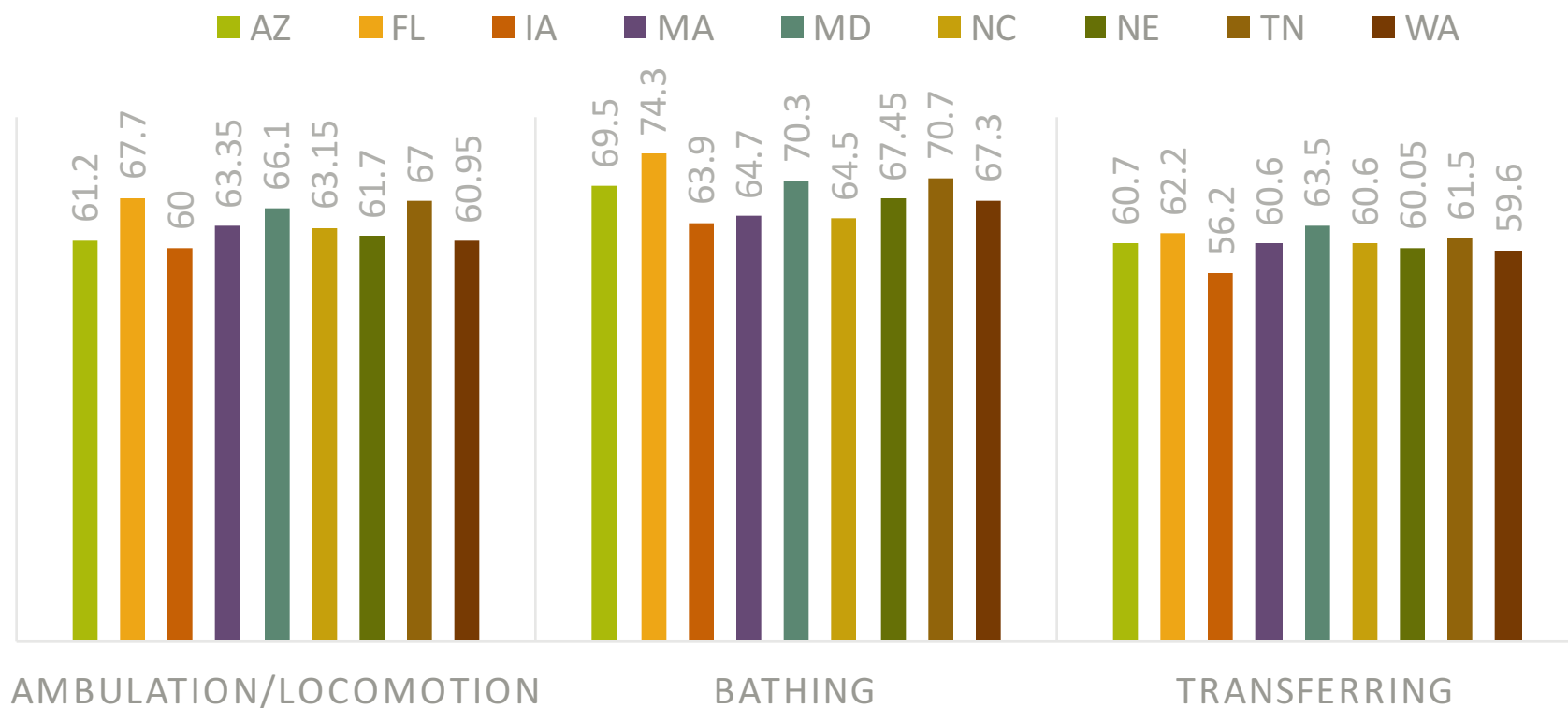


Clinical Outcomes

- How are you doing today?
 - Make sure you are comparing the right measures against the most appropriate benchmark
 - Star ratings = national thresholds and local competition
 - VBP = State “achievement” threshold and 2015 agency baseline
- Effectively focus your improvement efforts
 - Do some subsets of the patient population drive your scores? By payer, diagnosis, referral source, team, or clinician?
 - Ensure data integrity—especially on SOC assessments
 - Set appropriate goals

Star Outcomes in VBP States

"LARGER AGENCY" MEDIAN



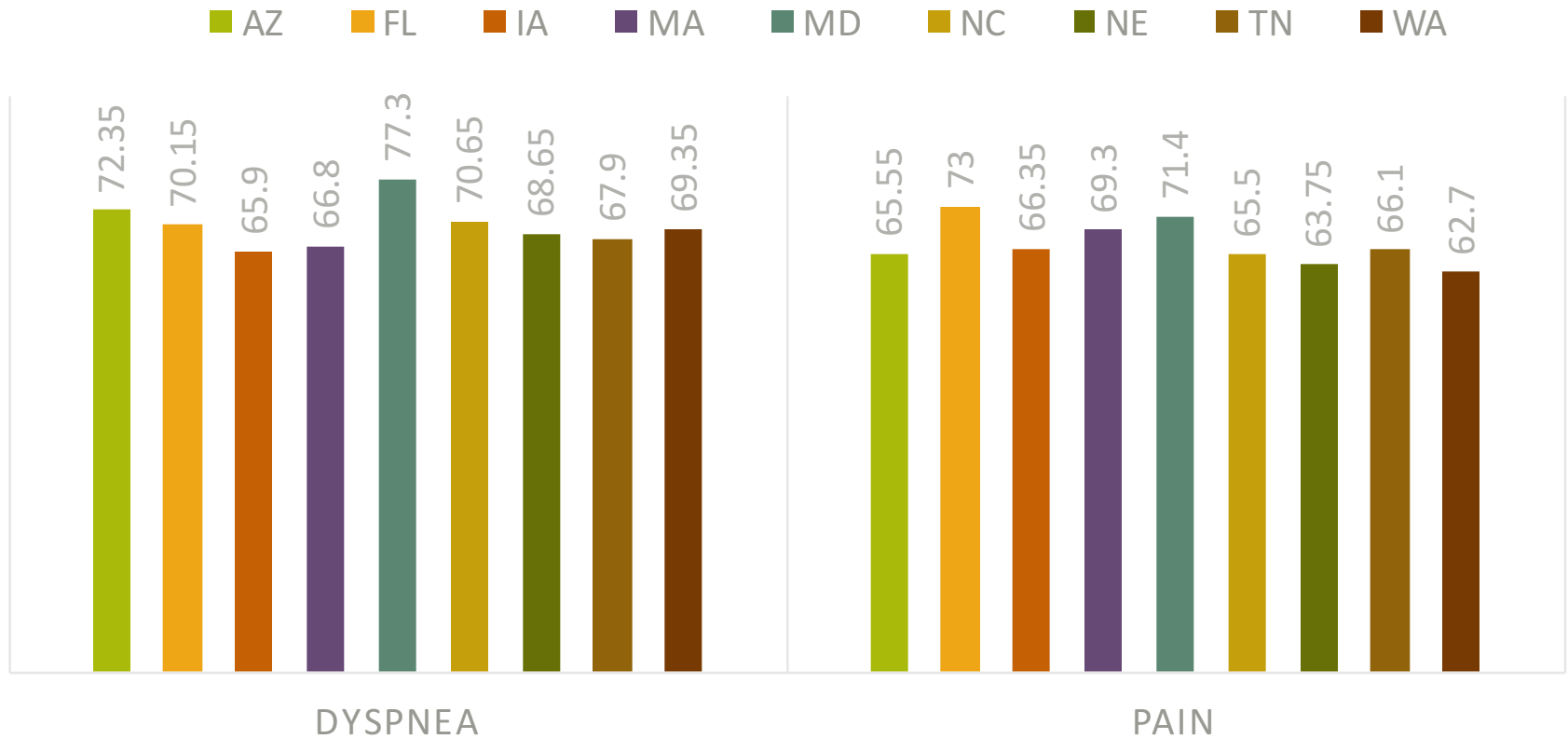
OCS HomeCare now part of



Data source: HHC released Apr '16

Star Outcomes in VBP States

"LARGER AGENCY" MEDIAN

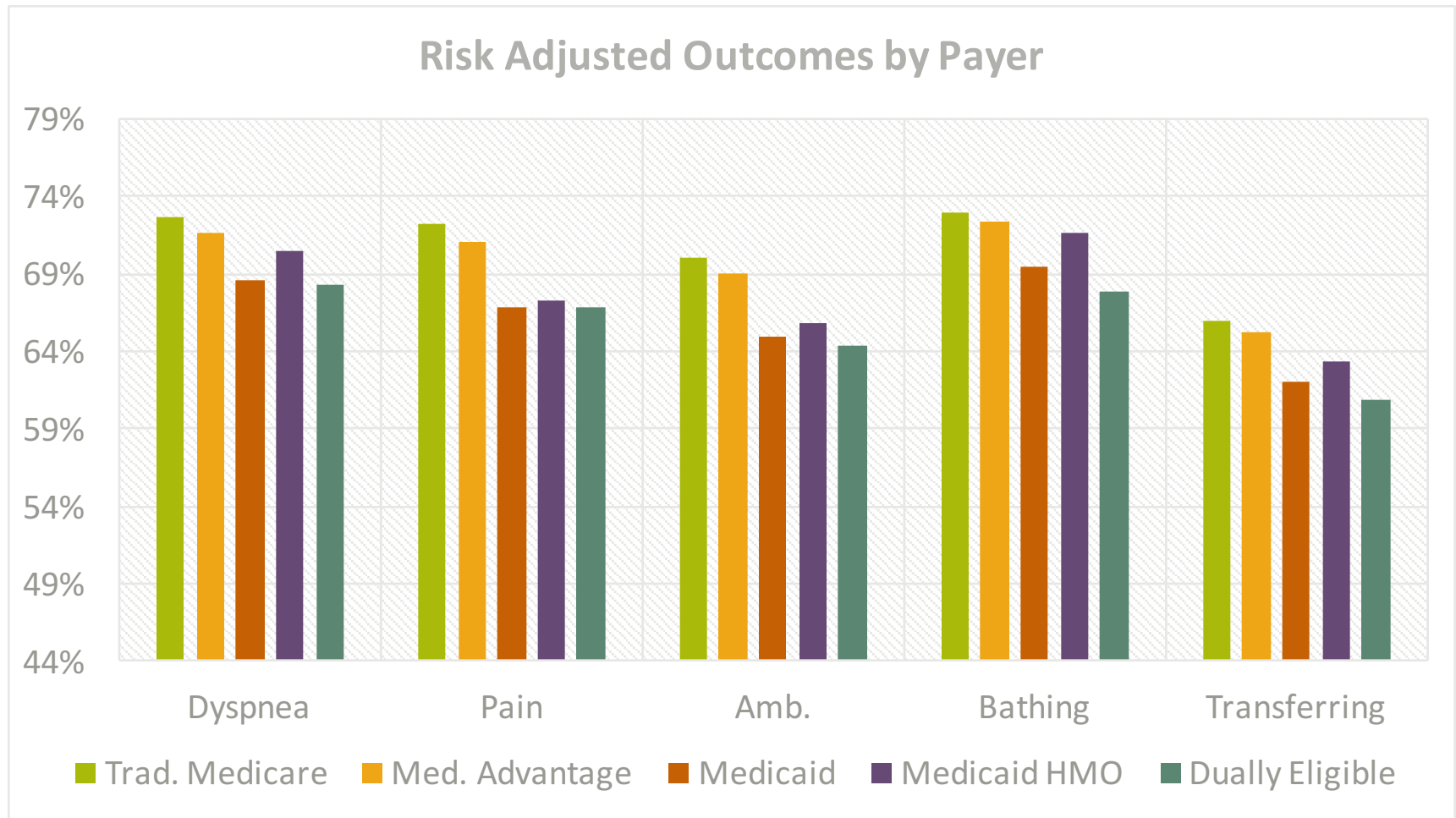


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Data source: HHC released Apr '16

Variability by Patient Demographics



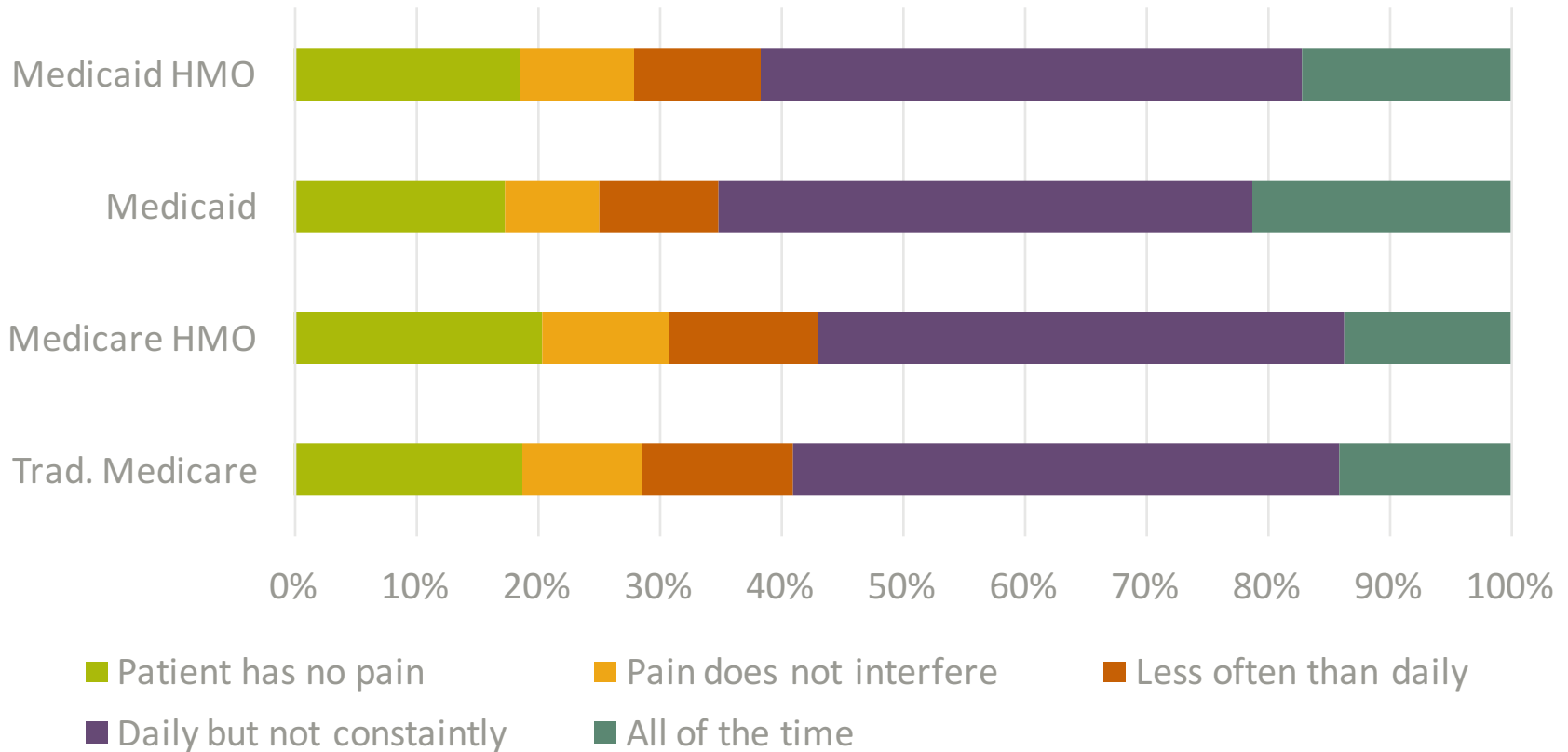
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Data source: 2015 data from the OCS team at ABILITY Network

Accuracy Counts (especially at SOC)

Distribution of Responses at SOC



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Data source: 2015 data from the OCS team at ABILITY Network

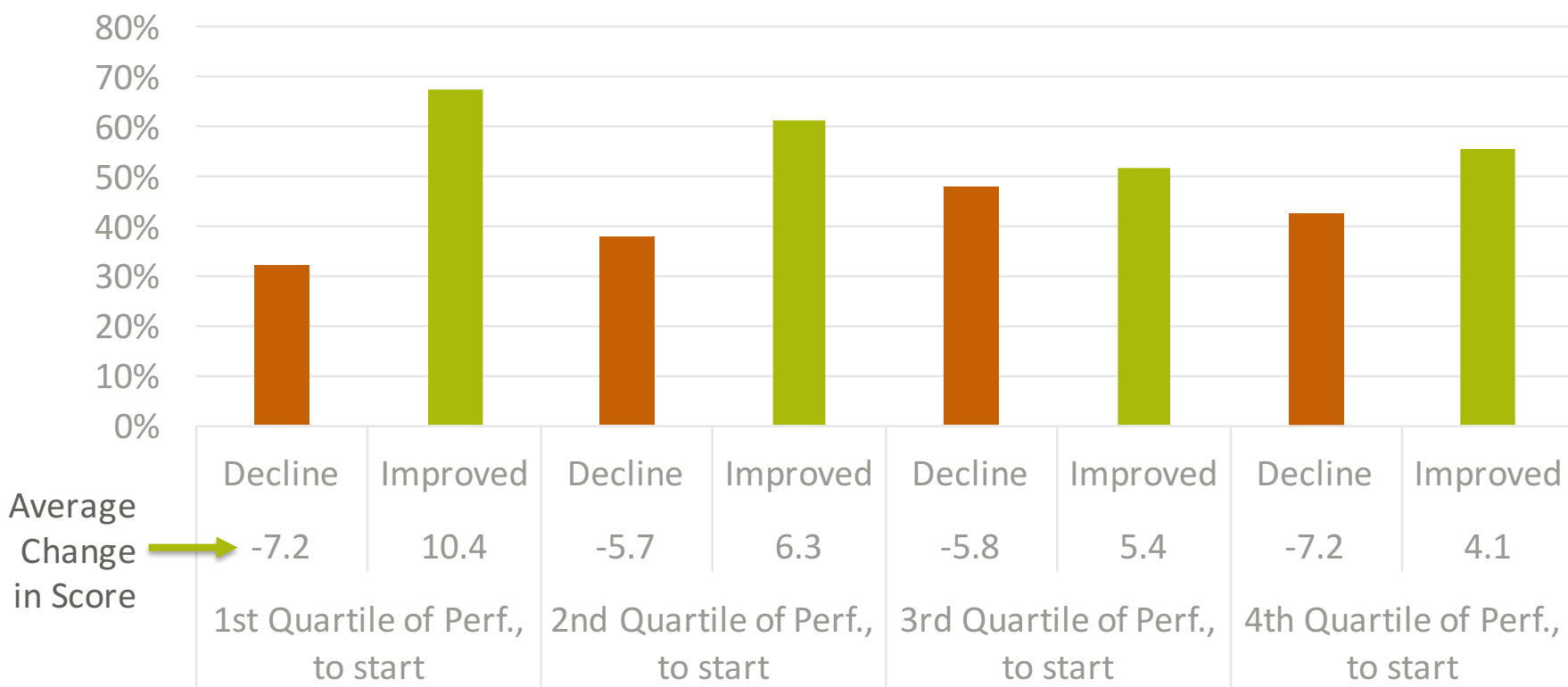
What is a good goal for improvement?

On average, nationally, agencies improved in their pain measure scores by 1.15 percentage points (from 65.268% to 66.273%).

Agency Performance	% of Agencies	Avg. Change
Decline	31%	-6.5
No Change	1%	0
Improvement	68%	6.9

Improvement is Not a Level Playing Field

Variable Improvement,
Based on How Well You Are Doing to Start



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Data source: HHC in April '15 and '16, analyzed by the OCS team at ABILITY Network