

| 3/4/2020   | PDGM In Real Time: Therapy in PDGM   |        |   |         |             |
|------------|--|--------|---|---------|-------------|
| Question # | Question   | Choice | Answers   | Results | Percentages |
| 1          | Since the start of PDGM, have you seen a change in admission volume that you believe is related to PDGM?   | A      | increased significantly                               | 3/589   | 1%          |
|            |  | B      | increased moderately                                  | 3/589   | 1%          |
|            |  | C      | increased slightly                                    | 19/589  | 3%          |
|            |  | D      | no change   | 185/589 | 31%         |
|            |  | E      | decreased significantly                               | 9/589   | 2%          |
|            |  | F      | decreased moderately                                  | 19/589  | 3%          |
|            |  | G      | decreased slightly                                    | 26/589  | 4%          |
|            |  | H      | No Answer   | 325/589 | 55%         |
| 2          | Since the start of PDGM, have you seen a change in the nature and type of patients referred and admitted to your agency that you believe is related to PDGM? | A      | increased significantly                               | 5/589   | 1%          |
|            |  | B      | increased moderately                                  | 4/589   | 1%          |
|            |  | C      | increased slightly                                    | 18/589  | 3%          |
|            |  | D      | no change   | 196/589 | 33%         |
|            |  | E      | decreased significantly                               | 4/589   | 1%          |
|            |  | F      | decreased moderately                                  | 8/589   | 1%          |
|            |  | G      | decreased slightly                                    | 12/589  | 2%          |
|            |  | H      | No Answer   | 342/589 | 58%         |
| 3          | Under PDGM, what are the top three reactions within your staff? (Pick top 3)   | A      | Confusion   | 115/589 | 20%         |
|            |  | B      | Belief that coverage standards have changed           | 77/589  | 13%         |
|            |  | C      | Support for internal clinical and operational changes | 90/589  | 15%         |
|            |  | D      | No concern  | 27/589  | 5%          |
|            |  | E      | Opposition to changes in clinical practice            | 70/589  | 12%         |
|            |  | F      | Concern about job security                            | 100/589 | 17%         |
|            |  | G      | Concern for patients                                  | 85/589  | 14%         |
|            |  | H      | Moving forward  | 64/589  | 11%         |
|            |  | I      | Resignation   | 8/589   | 1%          |
|            |  | J      | Embracing change                                      | 58/589  | 10%         |
|            |  | K      | No Answer   | 340/589 | 58%         |