Focus on Leadership: “What's on your dashboard?”

Organizations in private duty home care are increasingly embracing the use of data dashboards to measure and manage performance and benchmarking is becoming commonplace. The goal of course is for these dashboards to help us make well-informed business decisions and understand how we perform overall in relation to our strategic priorities and goals. They should be geared towards learning rather than judgement. However, this all starts with the premise that we already know as leaders what kind of information we need and what we should include on these dashboards.

A recent session from The Studer Group’s Gratitude Symposium presented by Robert Lloyd, Ph.D., Vice President of the Institute for Healthcare Improvement, focused in on organizational dashboards and why some of us might not be creating in our dashboards in a way that can be the most beneficial. His session entitled: So, What's on Your Dashboard? Focused on the things that leaders should consider when constructing as well as utilizing these important tools in the best and most valuable way possible.

READ THE REST @ PD Home Care at NAHC
The 2021 Home Care and Hospice Conference and Expo Will Be the Industry Event of the Year

The 2021 Home Care and Hospice Conference and Expo will be the biggest industry event of the year and we hope you will join us October 3-5 in one of the world’s greatest cities, New Orleans.

Why should you attend the biggest and most important gathering of home care and hospice owners, operators, and leaders? Because it is the best way to:

- access more than 80 hours of the industry’s best education, taught by the experts you respect, and designed specifically to help your agency reach new levels of excellence in patient care and financial performance;
- take advantage of countless opportunities to network with peers, industry experts, and other professionals;
- find the products, services, and solutions your company needs in the industry’s biggest and best Expo;
- hear from keynote speakers who will inform, inspire, and challenge conventional thinking.

New OSHA Emergency Temporary Standard and Its Application to Home-Based Care Providers

Last week, the Occupational Safety and Health Administration (OSHA) released a new emergency temporary standard (ETS) to address the on-going COVID-19 pandemic.

The first issue is coverage. The ETS only applies to settings where any
employee provides “healthcare services.”

The term “healthcare services” means services provided to individuals by “professional healthcare practitioners (e.g., doctors, nurses, emergency medical personnel, oral health professionals) for the purpose of promoting, maintaining, monitoring, or restoring health.”

Implementing Mandatory COVID-19 Testing Policy

From our partners at Polsinelli

As COVID-19 vaccinations rates increase and COVID-19 related restrictions ease across the country, many homecare employers find themselves with two new but related challenges:

(1) more clients are requesting only vaccinated caregivers; and

(2) more facilities where clients reside are restricting access to only those who are vaccinated.

So is now the time to implement a mandatory COVID-19 vaccination program or deploy incentives as part of a voluntary vaccination program? This question is particularly timely given that on Friday, May 28, the United States Equal Employment Opportunity Commission (EEOC) issued updated guidance on vaccination programs (spoiler alert: you can provide incentives to employees to voluntarily provide documentation or other confirmation of receiving a vaccination).

ACL/CMS Webinar: Addressing Vaccine Hesitancy Among Direct Service Workers

- Thursday, July 1, 2021, 3:00 – 4:30 PM ET
Registration

Vaccine uptake among direct service workers (DSWs) is particularly important for personal health and safety and to the many individuals that DSWs support, due to the high contact, personal nature of home care. However, DSWs experience many barriers to vaccination including culturally competent and accessible information, paid sick leave and/or time off, and transportation.

In this webinar, experts in the field will discuss demographics of the DSW workforce, barriers to vaccination, strategies to increase vaccine confidence and uptake, and promising practices.

RESOURCES

The Human Experience 2020: Vision for the Future of Health Care - The Beryl Institute

Littler Operational Guidelines for the Home Care Industry Amid COVID 19 - Littler Mendelson, P.C.

Private Duty Home Care at NAHC is a fully integrated service line of the National Association for Home Care & Hospice focused on Leadership, Education, Advocacy, and Innovation exclusively for the private duty home care community.

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