PD Home Care at NAHC
Learning Bytes on the way!

In July of this year, PD Home Care at NAHC plans to trial the release of new a way to engage with our educational offerings. Recognizing that many leaders are experiencing “webinar fatigue” and are busier than ever with business demands, changing rules and regulations, etc.; we have been exploring ways to create an easier to access, on-demand, learning experience for our members. Time is a precious and valuable commodity, and we want to give some of that time and flexibility back to you with the introduction of Learning Bytes.

Learning Bytes are 15-20 minute recorded education sessions focused on key topic areas in private duty. These recorded sessions will be available on-demand for our members and include the contact information for the faculty of each session so you can reach out and ask question, or seek follow-up information, if and when you want to.
July 2021 Home Care Pulse Data Point: Caregiver Satisfaction

Summary: Throughout 2020, Home Care Pulse collected over 73,335 caregiver satisfaction surveys. Based on the data, caregivers were more satisfied with their roles than ever before. With the challenges and stress of COVID-19, it’s apparent that home care agencies around the country stepped up to the plate to make home care a better place for their caregivers.

To get your full copy of the 2021 Study, visit benchmarking.homecarepulse.com and use the code NAHC25% for 25% off.

CLICK THRU TO SEE THE DATA POINT

READ THE REST @ PD Home Care at NAHC

Home Care Providers Are Becoming Less Dependent on Private Pay

Home care providers are increasingly working to diversify their payer mix, in some cases aggressively shifting away from predominantly private-pay revenue structures.

Unlike most senior care providers working under Medicare, Medicaid or private insurance, home care agencies have typically operated within the private-pay model. In recent years, this has slowly begun to change.

READ THE REST @ Home Health Care News
Desperate for Home Care, Seniors Often Wait Months With Workers in Short Supply

CASTINE, Maine — For years, Louise Shackett has had trouble walking or standing for long periods, making it difficult for her to clean her house in southeastern Maine or do laundry. Shackett, 80, no longer drives, which makes it hard to get to the grocery store or doctor.

Her low income, though, qualifies her for a state program that pays for a personal aide 10 hours a week to help with chores and errands.

“It helps to keep me independent,” she said.

But the visits have been inconsistent because of the high turnover and shortage of aides, sometimes leaving her without assistance for months at a time, although a cousin does help look after her. “I should be getting the help that I need and am eligible for,” said Shackett, who has not had an aide since late March.

Vital Private Duty Education is at FMC 2021

2021 Financial Management Conference
Live: August 1-3 | Digital (on-demand): August 9 - September 9

The Financial Management Conference (FMC) is the only conference designed for executives and financial professionals in home care and we're excited to offer even more content this year for our private duty home care community.

Click on the links below to learn more about private duty-focused programming at FMC 2021.
Emerging Legal Trends, Part 4: Fraud and Abuse: Stark and Anti-kickback Law

Two key federal laws regulate the financial relationships between agencies and referral sources: the Anti-Kickback Statute and the Stark Law. After a refresher on the scope and applicability of these laws, this session will provide guidance on how to structure relationships with referring physicians, how to compensate sales and marketing personnel, and how to interact with hospital discharge planners, among others. Government enforcement in these areas makes headlines daily, making participation in this session all the more important.

Information on the Series

Beginning in May and continuing through December, NAHC will bring together the top experts in the industry to examine the most important legal topics in home care and hospice.

Home care and hospice is a highly regulated industry, as such, it forces providers to maintain a strong working knowledge of a bewildering array of legal issues just to stay in business — fortunately, NAHC has a solution. This 10-part webinar series offers an in-depth and practical analysis of the key legal topics every home care and hospice executive should understand.

Every part of your organization is impacted by legal and regulatory trends, that’s why we provide insight and guidance for every part of your organization from clinical to finance to legal. These webinars will help your entire organization stay ahead of the curve.
The 2021 Home Care and Hospice Conference and Expo Will be Great for Private Duty

The 2021 Home Care and Hospice Conference and Expo will be the biggest industry event of the year and we hope you will join us October 3-5 in one of the world’s greatest cities, New Orleans.

Why should you attend the biggest and most important gathering of home care and hospice owners, operators, and leaders? Because it is the best way to:

- access more than 80 hours of the industry’s best education, taught by the experts you respect, and designed specifically to help your agency reach new levels of excellence in patient care and financial performance;
- take advantage of countless opportunities to network with peers, industry experts, and other professionals;
- find the products, services, and solutions your company needs in the industry’s biggest and best Expo;
- hear from keynote speakers who will inform, inspire, and challenge conventional thinking.

New Orleans is a city that fought through great adversity to reach its own higher ground, something we believe everyone in home care and hospice can understand and appreciate after the events of the last year.

Please watch this video for even more information about the 2021 Home Care and Hospice Conference and Expo.
You Can Still Watch the NAHC Webinar on OSHA’s Emergency Standards

**REGISTER NOW**

The Occupational Safety and Health Administration (OSHA) published an emergency temporary standard (ETS) in the Federal Register on June 21, 2021 to protect healthcare and healthcare support service workers from occupational exposure to COVID-19 in settings where people with COVID-19 are reasonably expected to be present. (See NAHC Report for additional information.)

The ETS applies to all health care settings and outlines requirements for employers to ensure employees have a safe working environment. Covered entities must comply with the standards within 14 days (30 days for some) of the publication in the Federal Register.

This presentation reviewed all the standards and their application to the home care setting.

**Faculty:** Mary Carr, Vice President for Regulatory Affairs, NAHC

**Price for NAHC members:** Free ([Register here](#))

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**RESOURCES**

- **The Human Experience 2020: Vision for the Future of Health Care** - The Beryl Institute
- **Littler Operational Guidelines for the Home Care Industry Amid COVID 19** - Littler Mendelson, P.C.

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Private Duty Home Care at NAHC is a fully integrated service line of the National Association for Home Care & Hospice focused on Leadership, Education, Advocacy, and
Innovation exclusively for the private duty home care community.

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