



The Private Duty Source

Issue: July 16, 2021



FEATURE ARTICLE

Register Today for Your Last Chance at the Best Rates on the Biggest Industry Event of the Year

- **[Price go up tomorrow, so register today!](#)**

We know the last year has been challenging, but there are new opportunities to explore, business relationships to forge, and ideas to uncover at the [2021 Home Care and Hospice Conference and Expo](#). Attend the conference to learn how to help your agency thrive, improve caregiving, and harness the innovative power of new technology. Are you ready for the best education and the best networking in one of the world's most beautiful and exciting cities – New Orleans? It's all happening in the Big Easy from October 3-5.

Attendees will have access to:

- **[The Retreat](#)**, our exclusive leadership summit focused on private duty home care! **[Learn more](#)** // **[Register now!](#)**
- More than 80 hours of [world-class education](#) led by industry experts
- The industry's [largest Expo](#) with essential products and services
- Inspiring and informative speeches by futurist and transformative tech pioneer Nichol Bradford; storyteller, photographer, business adviser RX Fogarty, and NAHC President Bill Dombi
- Networking opportunities and social events

[READ THE REST @ PD Home Care at NAHC](#)

TOP STORIES

“Advocacy in Action”



It is a busy time in Washington D.C. with a flurry of activity occurring over the last few weeks. Below, please find a brief “round-up” and update for a few key issues/topics we are actively following.

[Choose Home Initiative](#)

The Choose Home legislation continues its course towards introduction in the Senate. This legislation has been created in partnership with several key stakeholders to create a home-based skilled nursing facility benefit available through the Medicare program. All signs indicate an introduction occurring sometime on or around July 21st. We continue to communicate with our lead

sponsors on the bill and will trigger grassroots advocacy efforts around the legislation as soon as we have word that it has been successfully introduced.

[Draft Legislative Text](#)

[READ THE REST @ PD Home Care at NAHC](#)

OSHA Issues Directives for COVID-19 Emergency Temporary Standards Inspections



The Occupational Safety and Health Administration (OSHA) has issued new Directives that establishes inspection procedures and enforcement policies for the COVID-19 Emergency Temporary Standard (ETS),

In response to the Presidential Executive Order on Protecting Worker Health and Safety, OSHA determined additional measures could be taken to prevent occupational exposures to SARSCoV-2 and COVID-19, and [issued an ETS](#) to protect health care workers from occupational exposure. (The ETS was published in the [Federal Register](#) on June 21, 2021.)

[READ THE REST @ PD Home Care at NAHC](#)

Don't Miss the Great Private Duty Content at the 2021

Financial Management Conference



[2021 Financial Management Conference](#)

Live: August 1-3 | Digital (on-demand): August 9 - September 9

The [Financial Management Conference](#) (FMC) is the only

conference designed for executives and financial professionals in home care and we're excited to offer even more content this year for our private duty home care community.

Click on the links below to learn more about private duty-focused programming at FMC 2021.

[204. Private Duty and Medicare Advantage](#)

[404. Diversifying Lines of Business Into Private Duty](#)

[503. Build Connected Teams During A Crisis: Leading with Excellence](#)

[603. Develop an Engaged Workforce: Resources for Recruitment, Retention and Leadership](#)

[604. Performing Financial Analysis and Measuring Performance in Private Duty](#)

[704. Staffing a Private Duty Home Care Agency](#)

[READ THE REST @ PD Home Care at NAHC](#)

Call for Proposals for the 2022 Beryl Institute ELEVATE PX Conference

The Beryl Institute recently opened its call for proposals for presentations at the 2022 ELEVATE PX Conference. The private duty home care community is



filled with innovative ideas, expertise, and lessons learned as it relates to the overall experience of care.

We encourage you to consider sharing your wealth of knowledge with the larger global experience community by submitting a proposal.

[READ THE REST @ The Beryl Institute](#)

“The Three Dimensions of Patient Experience”



Experience of care and service delivery excellence are becoming more and more important as factors for clients and families when they make choices as to which provider they are going to receive their care and services from- this is especially true in the private duty and personal care services space.

In a recent blog article from The Beryl Institute, Tiffany Christensen, Vice President, Experience Excellence, shared what she believes are the most important but often overlooked dimensions of patient experience through her own lens as a patient with a chronic illness. While her experience often illustrating the experience that is traditionally found in the moments for a patient and their family in a hospital or acute care setting; the dimensions and aspects of experience she is illustrating are certainly applicable to our clients/patients in the home care setting as well.

[READ THE REST @ The Beryl Institute](#)

RESOURCES

[The Human Experience 2020: Vision for the Future of Health Care](#) - The Beryl Institute

[PDHCA Education](#) - PDHCA Website

[Littler Operational Guidelines for the Home Care Industry Amid COVID 19](#)
- Littler Mendelson, P.C.



**PRIVATE DUTY
HOME CARE**

AT NAHC

Private Duty Home Care at NAHC is a fully integrated service line of the [National Association for Home Care & Hospice](#) focused on Leadership, Education, Advocacy, and Innovation exclusively for the private duty home care community.

Email Admin Center

This newsletter is a service of the Private Duty Home Care at NAHC. Should you no longer wish to receive these messages please reply to this message with the subject line "Unsubscribe".

Private Duty Home Care at NAHC
228 Seventh Street, SE

Washington, DC 20003
phone: (202) 547-7424