The NAHC Fall Forum is Only Days Away – Register Now

The NAHC Fall Forum (November 2-10) is 30 hours of essential education for home care and hospice professionals who are responsible for the success of their agency and their career. This online event begins on November 2 and you need to register now because registration for the first day of the NAHC Fall Forum closes today!

Whether you want to know how to attract and retain better employees, master the intricate details of home health finance, prepare your hospice for Medicare Advantage, or learn how to use data to improve communication and collaboration in your agency, the NAHC Fall Forum has the industry experts you know and trust, teaching the subjects that matter the most for your success.

NAHC has six education tracks to choose from so you’re certain to find content you need:

- **Human Resources/DEI** on November 2 (registration closes on Oct. 29, TODAY!)
- **Finance/PDGM** on November 3 (registration closes on Nov. 1)
- **Medicare Advantage** on November 4 (registration closes on Nov. 2)
- **Home Health** on November 8 (registration closes on Nov. 4)
- **Hospice** on November 9 (registration closes on Nov. 5)
- **Leadership** on November 10 (registration closes on Nov. 8)
TOP STORIES

Study Uncovers Impact of Diversity and Equity on Retention

New findings from Press Ganey reveal health systems that instill the values of diversity and equity within their culture have less risk of talent potentially leaving the organization. The analysis also points to clear actions leaders can take to prevent turnover and foster a sense of belonging.

With today’s competitive job market and acute staffing shortages weighing on healthcare, Press Ganey’s findings suggest diversity and equity are strongly correlated to retention:

The Better Care Better Jobs Act Means a Stronger Home Care Community

- **Tell your elected representatives in Congress to support the Better Care Better Jobs Act!**

  Senator Bob Casey (D-PA), long-time champion of in-home care and sponsor of the Better Care Better Jobs Act, has released a set of nationwide...
and individual state reports on the projected impact his Better Care Better Jobs Act will have on workers and recipients of care in the home.

These factsheets present a clear and concise picture of the need for Medicaid Home and Community-based Services (HCBS), comparison of cost of care between the home and congregate settings, as well as waitlist length for HCBS Services where applicable. In addition, the factsheets demonstrate the impact the Better Care Better Jobs Act would have on workforce shortages.

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Home care advocates give thumbs up to $1.85 trillion budget deal

Organizations supporting seniors and home care workers hailed the $1.85 trillion budget finalized Thursday between the Biden administration and House Democrats.

“The home care community extends its great appreciation for the support of Medicaid HCBS and look forward to reviewing all the details of the plan,” William Dombi, president of the National Association for Home Care & Hospice, said in a statement. “It is gratifying to see this strong recognition of the importance and value of home care.”

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Growth Post-Pandemic: How Home-Based Care can Diversify

Like providers in all health care settings, the COVID-19 pandemic has not been kind to home-based care professionals. Yet the pandemic is also unlocking major growth opportunities for home-based care agencies in the form of revenue diversification.
That’s because in dealing with the pandemic’s myriad challenges, home-based care providers found more partnership, acquisition and growth opportunities than ever before. Patients have always preferred receiving care in their own homes, which is now increasing in availability for a variety of reasons, including payers and health systems better understanding the advantages.

OSHA Cracking Down on Workplace Violence Against Home-Based Care Workers

Due to the nature of the job, home-based care workers face the risk of experiencing workplace violence. It’s paramount for providers to enact measures that will protect these workers and avoid liability for negligence, legal experts caution.

Workplace violence is defined as an act or threat of violence. This ranges from verbal abuse to physical assaults directed toward a person at work or on duty. Such threats can come in the form of racial, psychological or sexual violence, according to the World Health Organization.

Increasing Supply Fueling Home Health, Home Care Transactions

A greater supply of home health and home care businesses is fueling an increase in dealmaking activity, according to the latest M&A update from advisory firm Mertz Taggart. That’s also true for hospice transactions.
Overall, there were at least 44 home health, home care and hospice deals in the third quarter of 2021, three more than the previous quarter and 20 more than Q1. Over the past three years, only the final quarter of 2020 saw more transaction activity, the Mertz Taggart update notes.

Important New Paper: Elevating Experience for those Living with Dementia

"Dementia is arguably the most feared condition of our time; and yet, the stigma and fear it arouses in society only serve to further erode the well-being of those affected."

Dr. Allen Power
Schlegel Chair in Aging and Dementia Innovation

With a rapidly growing aging population and the realization of all it calls on us as a society to care for our fellow human beings, our families and friends, parents and loved ones, we cannot shy away from a topic all too often named but not necessarily addressed. Dementia as an illness has elevated the best in people and has also revealed great opportunities. Dementia, as a reality that is part of our ever-growing reach of care in healthcare today, calls for us to reflect on our own understanding, our own perspectives and, yes, our own biases.

Help Make an Impact on the Future of Healthcare at Home
“Healthcare at home has gained tremendous momentum in the last year, but we must keep moving forward. This includes positioning ourselves to succeed under the emerging value-based models with best practice research. By determining where and what resources should be used to achieve the highest clinical, operational and financial outcomes, we strengthen ourselves as an industry and also our ability to become a formidable partner within the healthcare continuum.”

– Brent Korte, Chief Home Care Officer, EvergreenHealth Home Care

We need your help! Take the pledge to move our industry forward by participating in the NAHC sponsored National Healthcare at Home Best Practices Study today. [Click here](#) to register.

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Creating a New Generation of Home Care Leaders with the NAHC Mentoring Program

The National Association for Home Care and Hospice (NAHC) is pleased to announce the launch of a new membership benefit, the [NAHC Mentoring Program](#). This program seeks to pair individuals at the early and middle growth stage of their careers with current established leaders of the home care and community-based service industry for a structured mentorship with the goal of fostering involvement and growth in the NAHC Community through:

- Networking
- Navigating Conferences
- Committee Engagement
- Leadership Development
- Advocacy Efforts
The NAHC Mentoring Program is a great new opportunity for up-and-coming industry professionals to learn how to navigate and excel in the Association and how best to use membership to benefit their career. For established industry veterans, the NAHC Mentoring Program is a great opportunity for established leaders to give back to the industry and lay a strong foundation for the next generation of home care and hospice executives.

RESOURCES

The Human Experience 2020: Vision for the Future of Health Care - The Beryl Institute

Littler Operational Guidelines for the Home Care Industry Amid COVID 19 - Littler Mendelson, P.C.

Private Duty Home Care at NAHC is a fully integrated service line of the National Association for Home Care & Hospice focused on Leadership, Education, Advocacy, and Innovation exclusively for the private duty home care community.

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